PERFORMANCE OUTCOME REPORT FY2024

EXECUTIVE SUMMARY

In 2019, Academies Australasia College's (AAC) Academic Board developed a benchmarking system which is an integral part of measurement of AAC's student and graduate outcomes. The benchmarking process measures our student's and graduate outcomes against chosen benchmark from comparable local and international institutions.

AAC conducts a yearly benchmarking utilising a matrix that can be taken from industry, competitors, or AAC's past results. Aspect of the benchmarking may include student, course, department level or institutional level. Benchmarking scope and metrics will be pre-approved by the CEO subsequent to a consultation that involves the HOD-Exam, Academic Head, Programme Leaders and Quality Assurance Manager with the final approval done by the Academic Board.

This benchmarking exercise also complies with the SkillsFuture Singapore requirements for measurement of student and graduate outcomes, including the comparative analysis against relevant Graduate Employment Survey, service quality outcomes, operational outcomes and people development outcomes.

DATA AND ANALYSIS

QA department together with the HOD-Exam department was tasked with compiling available data and information relating to approved benchmark. Benchmarking analysis meeting was held on 28 November. The review panel consisted of the CEO, HOD-Exam, Programme Leaders and QA Manager.

This report draws on variety of sources, including AAC's Graduate Employment Survey FY2023, Polytechnic Graduate Employment Survey 2023, SkillsFuture GES survey 2022/2023. Internal benchmark data are from AAC's FY2024 unless specified. Use of other statistics (i.e. best of 3 years average) is noted in the table finding.

STUDENT OUTCOME
GRADUATE OUTCOME
ATTRITION
QUALITY OF PASSES

BENCHMARK MATRIX

TERTIARY

Tertiary covers the following programmes:
- Advanced Diploma in Hospitality Management
- Advanced Diploma of Leadership and Management
- Advanced Diploma of Program Management
- Advanced Diploma of Information Technology
- Diploma in Tourism and Hospitality Management
- Diploma of Project Management
- Diploma of Information Technology
- Diploma of Leadership and Management
- Specialist Diploma in Hospitality Management

	Performance	Target %
Student Outcomes	% of student graduated	
	DTHM	86%
	ADTHM	94%
	ADLM	100%
	DLM	81%
	ADPM	86%
	DPM	100%
	DIT	83%
	ADIT	83%
	SDHM	67%
Graduate Outcomes	% of student employed or joined higher studies	93.4%

DEGREE

BA(Hons) - International Hospitality Management (Top-up) University of Derby

	Performance	Target %
Student Outcomes	% of student graduated	83.2%

BENCHMARK MATRIX

O-LEVEL

	Performance	Target %
Graduate Outcomes	% of students with :	
	▪ 3 O-level pass	96.5%
	▪ MTL pass	95.3%

GPC - Primary

	Performance	Target %
Student Outcomes	% of students passed the internal monthly test	47%
Graduate Outcomes	% of students who joined MOE schools (AEIS 2022 & S-AEIS 2023)	44%

GPC- Secondary

	Performance	Target %
Student Outcomes	% of students who passed the internal monthly test	64%
Graduate Outcomes	% of students who joined MOE schools (AEIS 2022 & S-AEIS 2023)	71%

BENCHMARK MATRIX

ENGLISH – EFL

	Performance	Target %
Student Outcomes	% of students who passed the internal test	
	All levels	80%
	Foundation	100%
	Elementary	100%
	Pre-intermediate	75%
	Upper Intermediate	NA
Graduate Outcomes	% of students who passed intermediate level	80%

ENGLISH – IELTS

	Performance	Target %
Student Outcomes	% of students who passed the internal test	90%
Graduate Outcomes	% of students who passed with 5.0	90%

KEY FINDINGS

more than 75%

Tertiary students graduated their course

100%

EFL students passed Pre-Intermediate test

less than 5%

Cases of academic related attrition

91%

*AAC Alumni stated that their current job or studies is somewhat related to the course they've completed at AAC

29%

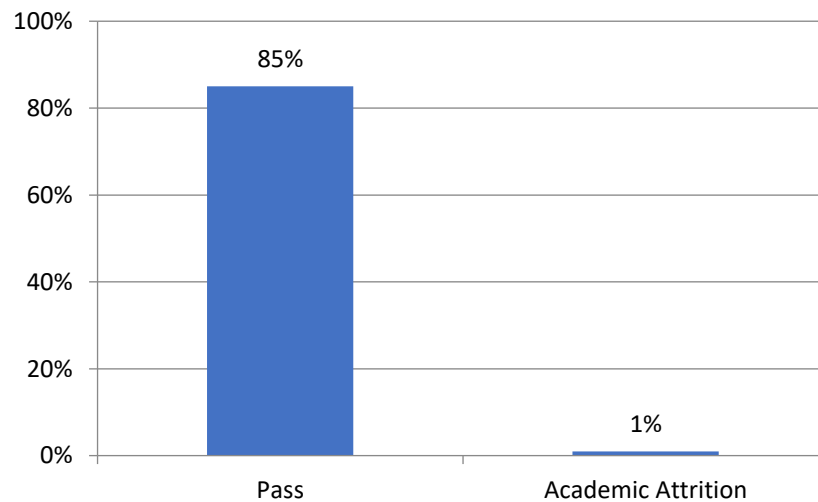Tertiary students passed with distinction and higher distinction

81%

*AAC Alumni employed or joined higher studies 6 months after completing their course

*Data Source: AAC Graduate Employment Survey

DIPLOMA IN TOURISM AND HOSPITALITY MANAGEMENT

Pass rate [1]	85%
Academically related attrition	1%

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition

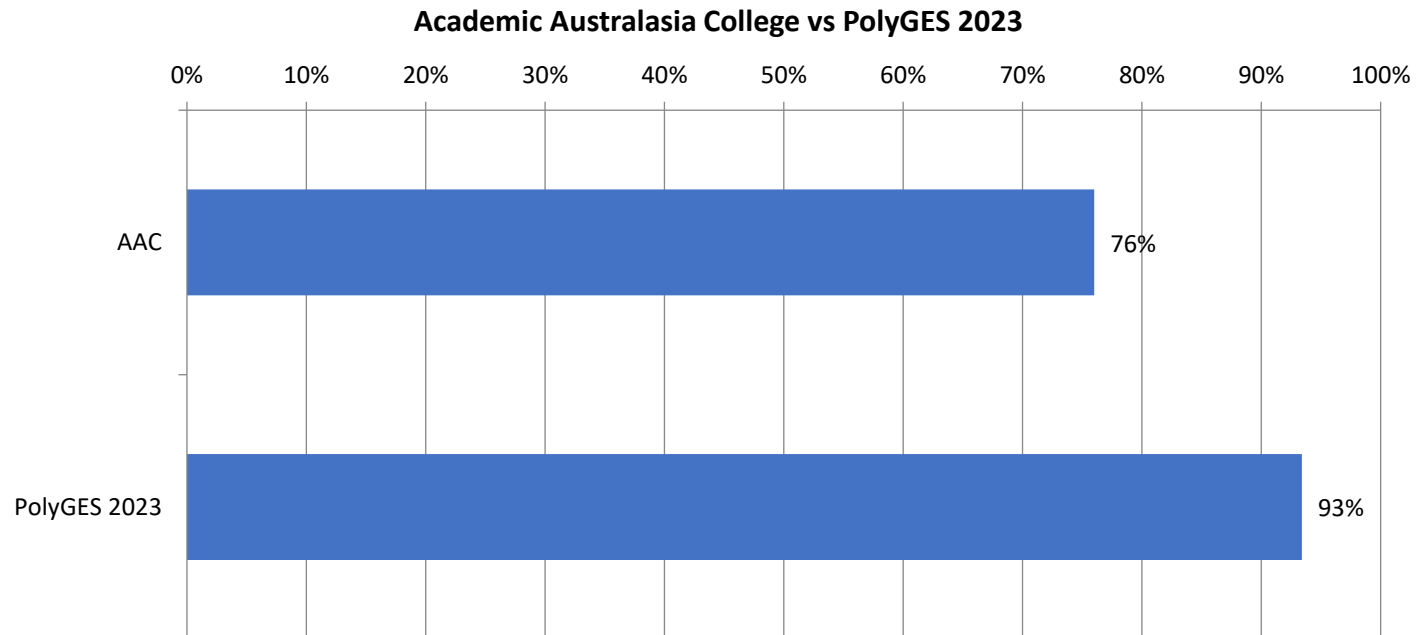| Performance	%
% of student graduated (include those within and out of STiP)	85%
% of student graduated (within STiP)	81%
Quality of passes (% student passed with distinction and higher distinction)	28%

STiP = Stipulated Time Period

DIPLOMA IN TOURISM AND HOSPITALITY MANAGEMENT (GRADUATE OUTCOME)

AAC's % of graduand employed or joined higher studies[1]	76%
Polytechnic GES (PolyGES) 2023^	93.4%

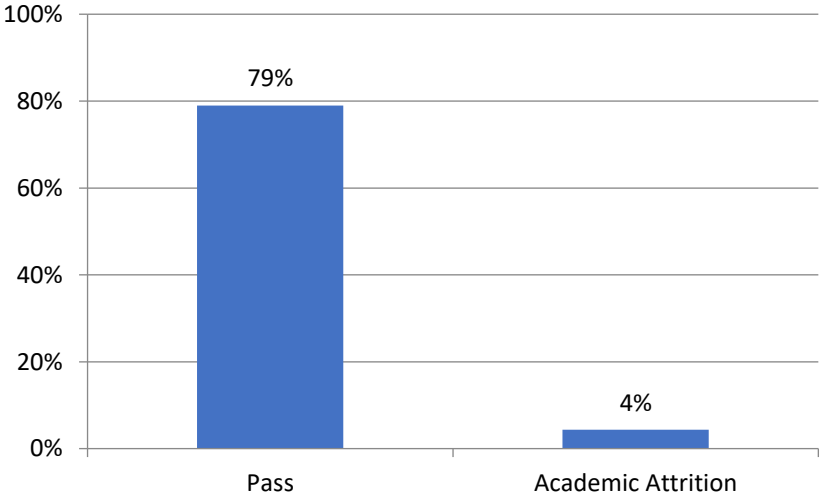[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

Academic Australasia College vs PolyGES 2023

ADVANCED DIPLOMA IN TOURISM AND HOSPITALITY MANAGEMENT

Pass rate [1]	79%
Academically related attrition	4%

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition

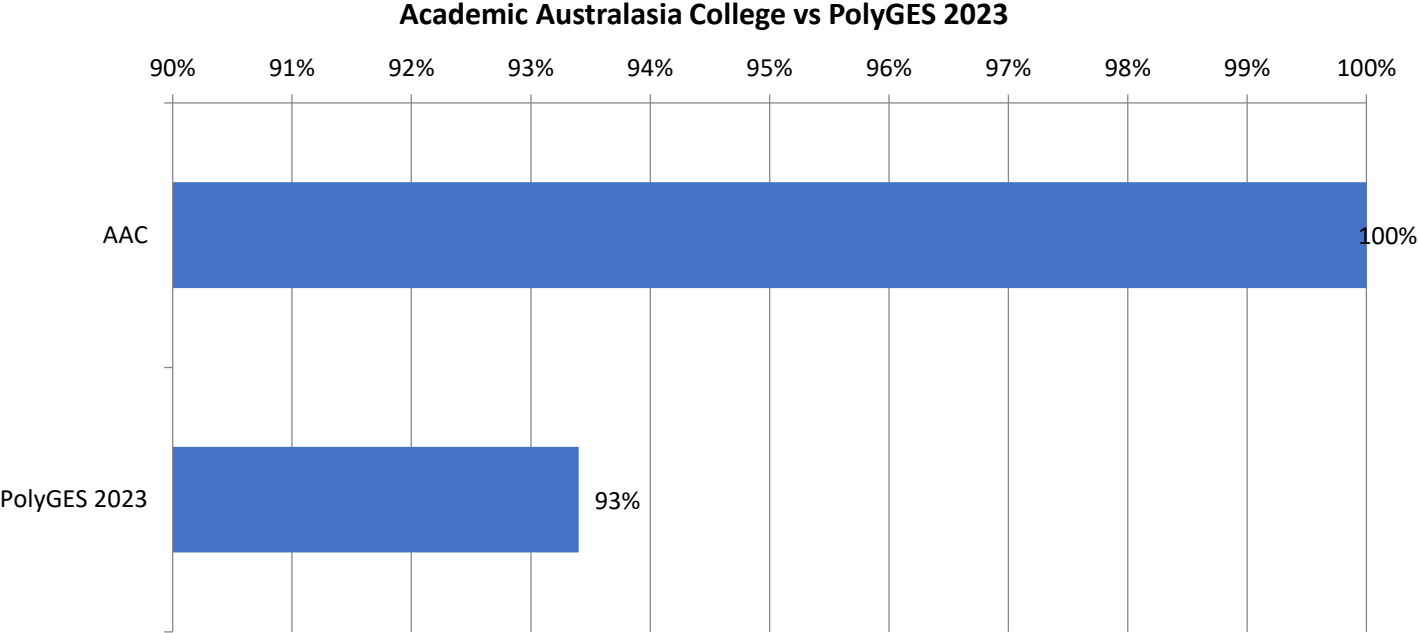| Performance	%
% of student graduated (include those within and out of STiP)	79%
% of student graduated (within STiP)	76%
Quality of passes (% student passed with distinction and higher distinction)	29%

STiP = Stipulated Time Period

ADVANCED DIPLOMA IN TOURISM AND HOSPITALITY MANAGEMENT (GRADUATE OUTCOME)

AAC's % of graduand employed or joined higher studies[1]	100%
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
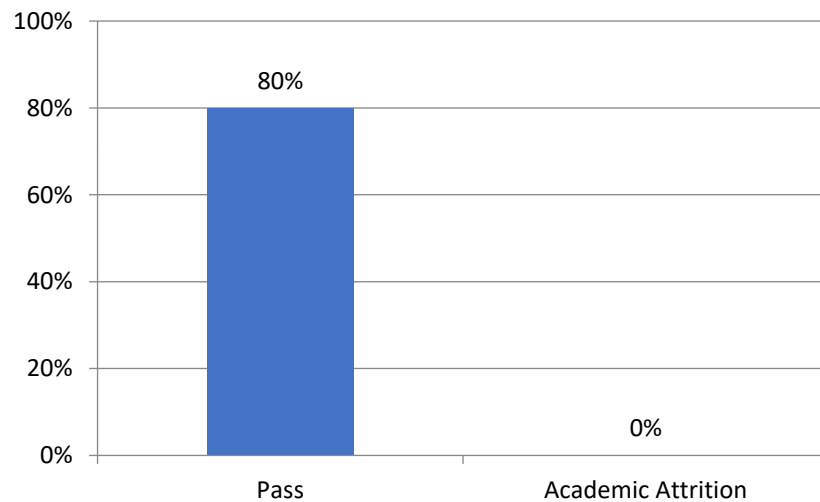^Full-time permanent employment rate

Academic Australasia College vs PolyGES 2023

DIPLOMA OF BUSINESS MANAGEMENT & DIPLOMA OF LEADERSHIP MANAGEMENT

Pass rate [1]	80%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition

Performance	%
% of student graduated (include those within and out of STiP)	80%
% of student graduated (within STiP)	80%
Quality of passes (% student passed with distinction and higher distinction)	32%

STiP = Stipulated Time Period

DIPLOMA OF LEADERSHIP AND MANAGEMENT (GRADUATE OUTCOME)

|	
AAC's % of graduand employed or joined higher studies[1]	NA - the dataset size is insufficient to draw any meaningful conclusions.
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

ADVANCED DIPLOMA OF PROGRAM MANAGEMENT

Pass rate [1]	67%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition
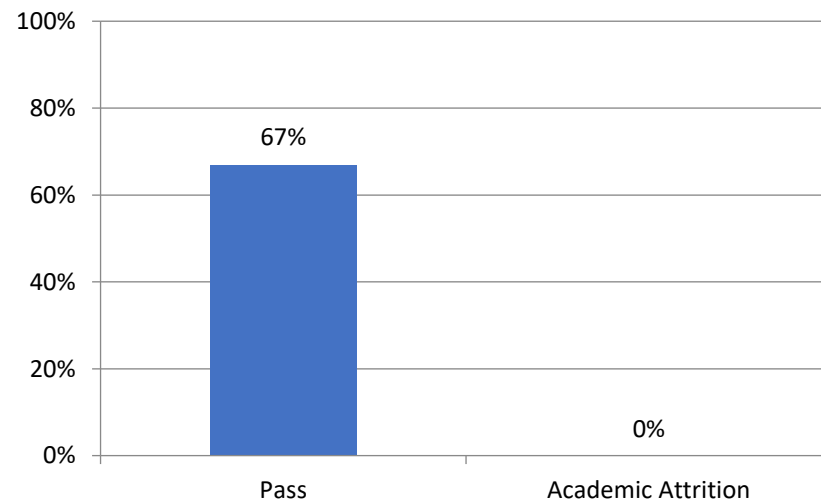
Performance	%
% of student graduated (include those within and out of STiP)	67%
% of student graduated (within STiP)	67%
Quality of passes (% student passed with distinction and higher distinction)	37%

STiP = Stipulated Time Period

ADVANCED DIPLOMA OF PROGRAM MANAGEMENT (GRADUATE OUTCOME)

AAC's % of graduand employed or joined higher studies[1]	NA - the dataset size is insufficient to draw any meaningful conclusions.
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

DIPLOMA OF INFORMATION TECHNOLOGY

Pass rate [1]	96%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition
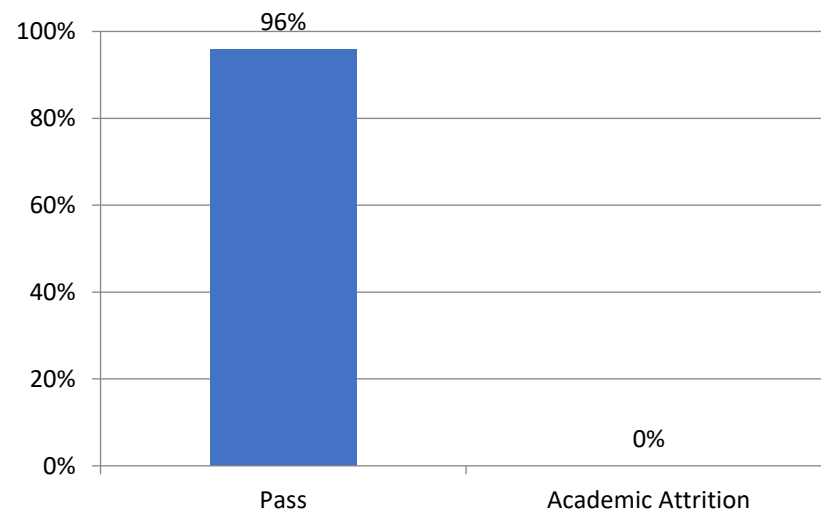
Performance	%
% of student graduated (include those within and out of STiP)	96%
% of student graduated (within STiP)	93%
Quality of passes (% student passed with distinction and higher distinction)	26%

STiP = Stipulated Time Period

DIPLOMA OF INFORMATION TECHNOLOGY (GRADUATE OUTCOME)

| AAC's % of graduand employed or joined higher studies[1]	NA - the dataset size is insufficient to draw any meaningful conclusions.
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

ADVANCED DIPLOMA OF INFORMATION TECHNOLOGY

Pass rate [1]	55%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition
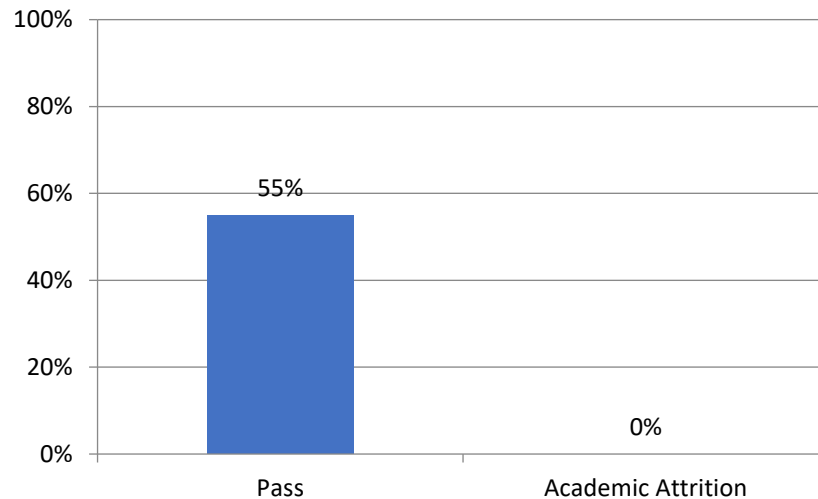
Performance	%
% of student graduated (include those within and out of STiP)	55%
% of student graduated (within STiP)	55%
Quality of passes (% student passed with distinction and higher distinction)	32%

STiP = Stipulated Time Period

ADVANCED DIPLOMA OF INFORMATION TECHNOLOGY (GRADUATE OUTCOME)

|	
AAC's % of graduand employed or joined higher studies[1]	NA - the dataset size is insufficient to draw any meaningful conclusions.
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

SPECIALIST DIPLOMA IN HOSPITALITY MANAGEMENT

Pass rate [1]	76%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition
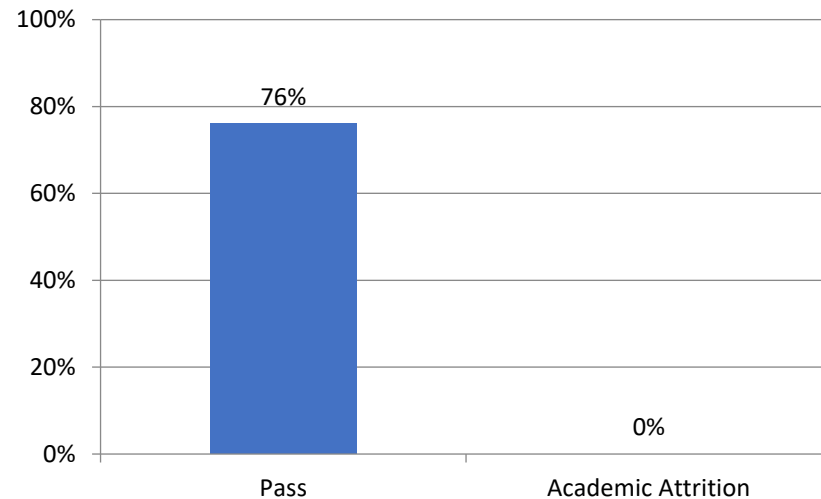
Performance	%
% of student graduated (include those within and out of STiP)	76%
% of student graduated (within STiP)	43%
Quality of passes (% student passed with distinction and higher distinction)	20%

STiP = Stipulated Time Period

SPECIALIST DIPLOMA IN HOSPITALITY MANAGEMENT (GRADUATE OUTCOME)

|	
AAC's % of graduand employed or joined higher studies[1]	NA - the dataset size is insufficient to draw any meaningful conclusions.
Polytechnic GES (PolyGES) 2023^	93.4%

[1]Based on graduands who responded to the survey
^Full-time permanent employment rate

BA(HONS) - INTERNATIONAL HOSPITALITY MANAGEMENT (TOP-UP)
UNIVERSITY OF DERBY

Pass rate [1]	100%
Academically related attrition	0

[1] excluding non-academic related attrition

Pass rate excluding non-academic attrition
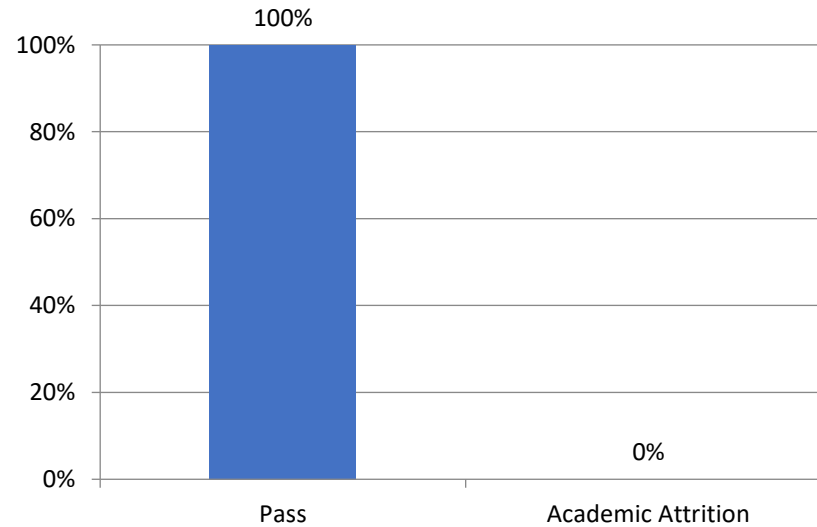
Quality of passes (% students passed with 1st class)	20%

O - LEVEL

	3 O-level pass rate	MTL pass rate
Academies Australasia College	57%	100%
Benchmark (from Data.org.sg)	96.5%	95.3%

Pass rate
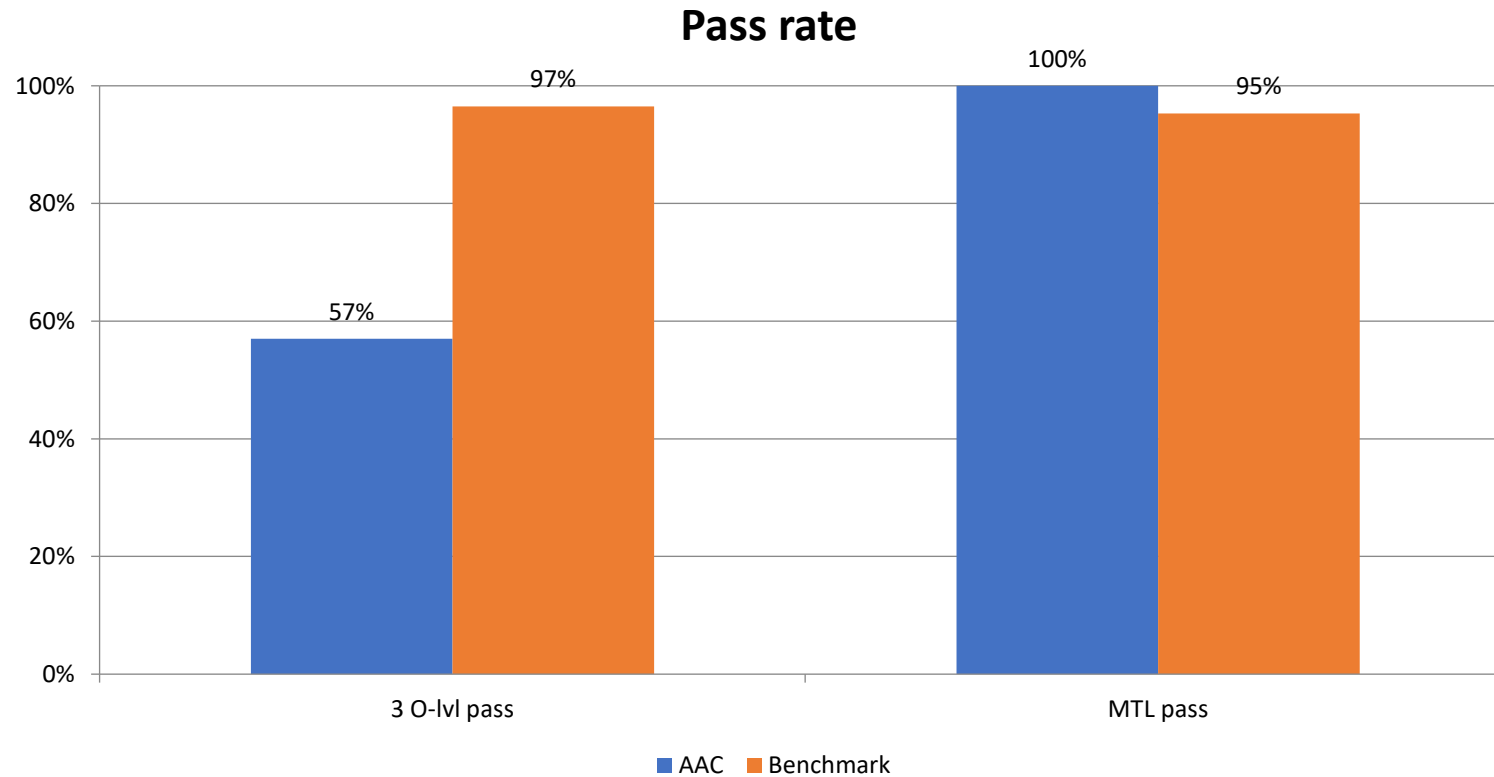
GPC – PRIMARY
(GRADUATE OUTCOME)

Percentage of students joined MOE schools (AEIS 2023 & S-AEIS 2024[1])	16%
Benchmark (Best of AAC's past 3 years)	44%

[1] AEIS results release in Dec of the same year, S-AEIS result release Apr of the same year

% of AAC students joining MOE schools thru' AEIS
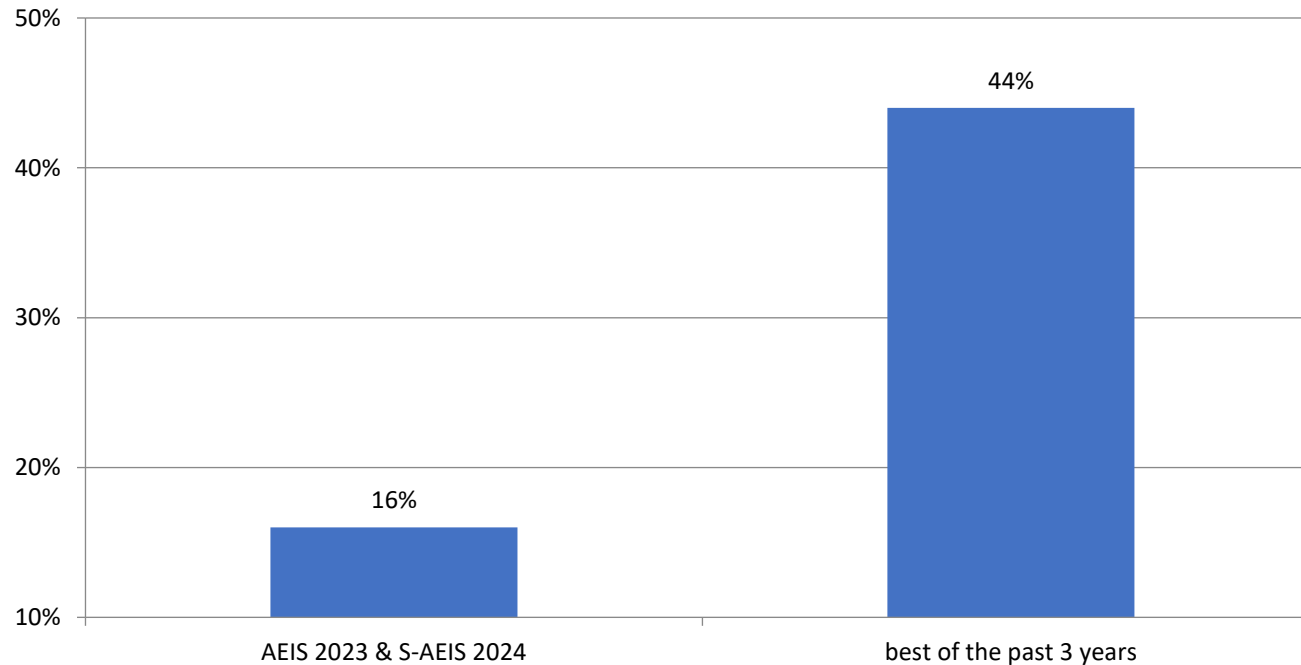
Performance	%
% students who passed internal monthly test	23%
% of students who joined MOE Schools	16%
% of students who joined MOE Schools (1st attempt)	17%
% of students who joined MOE Schools (2nd attempt)	0%
% of students who joined MOE Schools (3rd attempt or more)	0

GPC – SECONDARY
(GRADUATE OUTCOME)

Percentage of students joined MOE schools (AEIS 2023 & S-AEIS 2024[1])	53%
Benchmark (Best of AAC's past 3 years)	71%

[1] AEIS results release in Dec of the same year, S-AEIS result release Apr of the same year
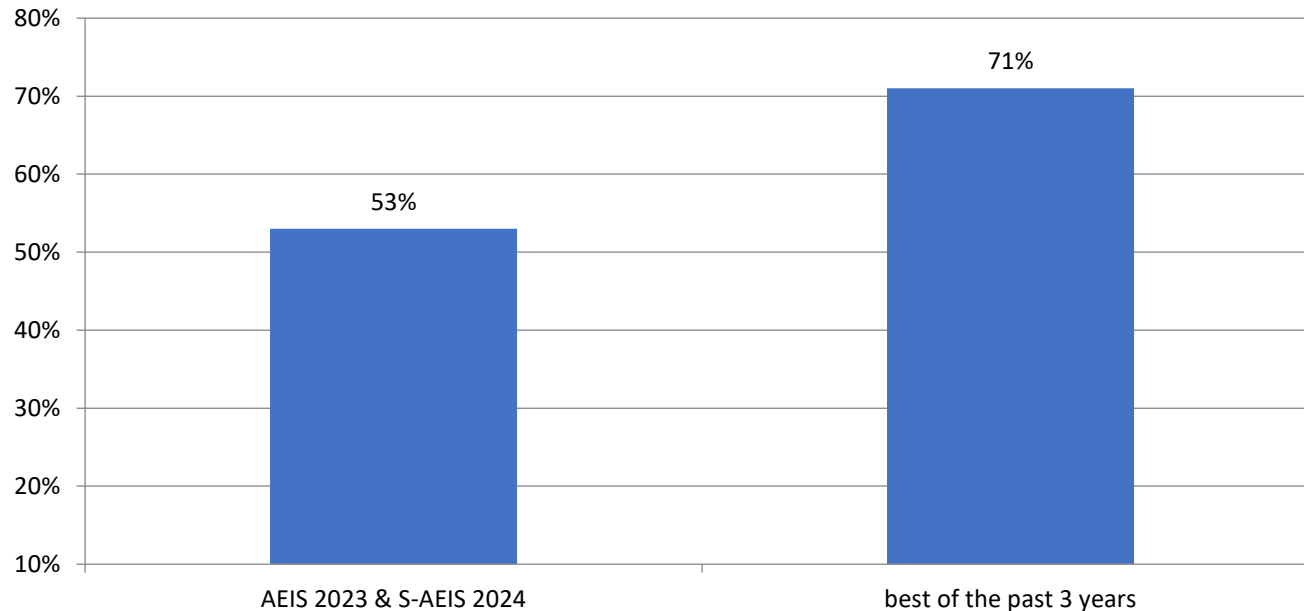
% of AAC students joining MOE schools thru' AEIS

Performance	%
% students who passed internal monthly test	51%
% of students who joined MOE Schools	53%
% of students who joined MOE Schools (1st attempt)	52%
% of students who joined MOE Schools (2nd attempt)	100%
% of students who joined MOE Schools (3rd attempt or more)	NA

EFL

ALL LEVELS

Percentage of students passed AAC EFL test (All levels)	60%
% of students who passed (1st attempt)	69%
% of students who passed (2nd attempt)	33%
% of students who passed (3rd attempt or more)	41%
Benchmark (best of AAC's last 3 years)	80%

FOUNDATION

Percentage of students passed AAC EFL test (Foundation)	55%
% of students who passed (1st attempt)	62%
% of students who passed (2nd attempt)	39%
% of students who passed (3rd attempt or more)	27%
Benchmark (best of AAC's last 3 years)	100%

ELEMENTARY

Percentage of students passed AAC EFL test (Elementary)	70%
% of students who passed (1st attempt)	81%
% of students who passed (2nd attempt)	17%
% of students who passed (3rd attempt or more)	67%
Benchmark (best of AAC's last 3 years)	100%

PRE – INTERMEDIATE

|	
Percentage of students passed AAC EFL test (Pre - Intermediate level)	100%
% of students who passed (1st attempt)	100%
% of students who passed (2nd attempt)	NA
% of students who passed (3rd attempt or more)	NA
Benchmark (best of AAC's last 3 years)	75%

INTERMEDIATE

Percentage of students passed AAC EFL test (Intermediate level)	NA
% of students who passed (1st attempt)	NA
% of students who passed (2nd attempt)	NA
% of students who passed (3rd attempt or more)	NA
Benchmark (best of AAC's last 3 years)	NA

STUDENT SATISFACTION RATE

OVERALL STUDENT SATISFACTION RATE

Overall Student Satisfaction rate	88%
Benchmark Target	92%

Overall Student Satisfaction Rate
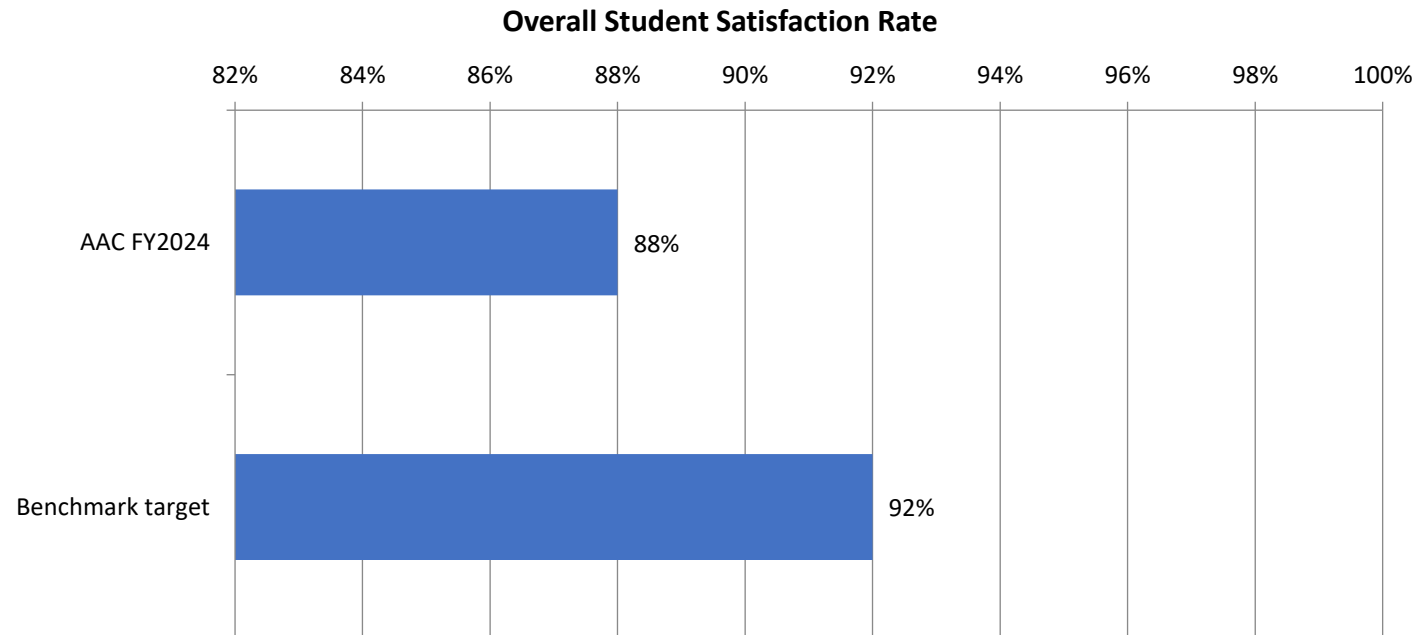
WSQ OUTCOMES

LEARNER SATISFACTION RATE OF LEARNING EXPERIENCE (OVERALL)

Overall Student Satisfaction rate	94%
Benchmark Target	93.4%

Learner Satisfaction Rate of Learning Experience
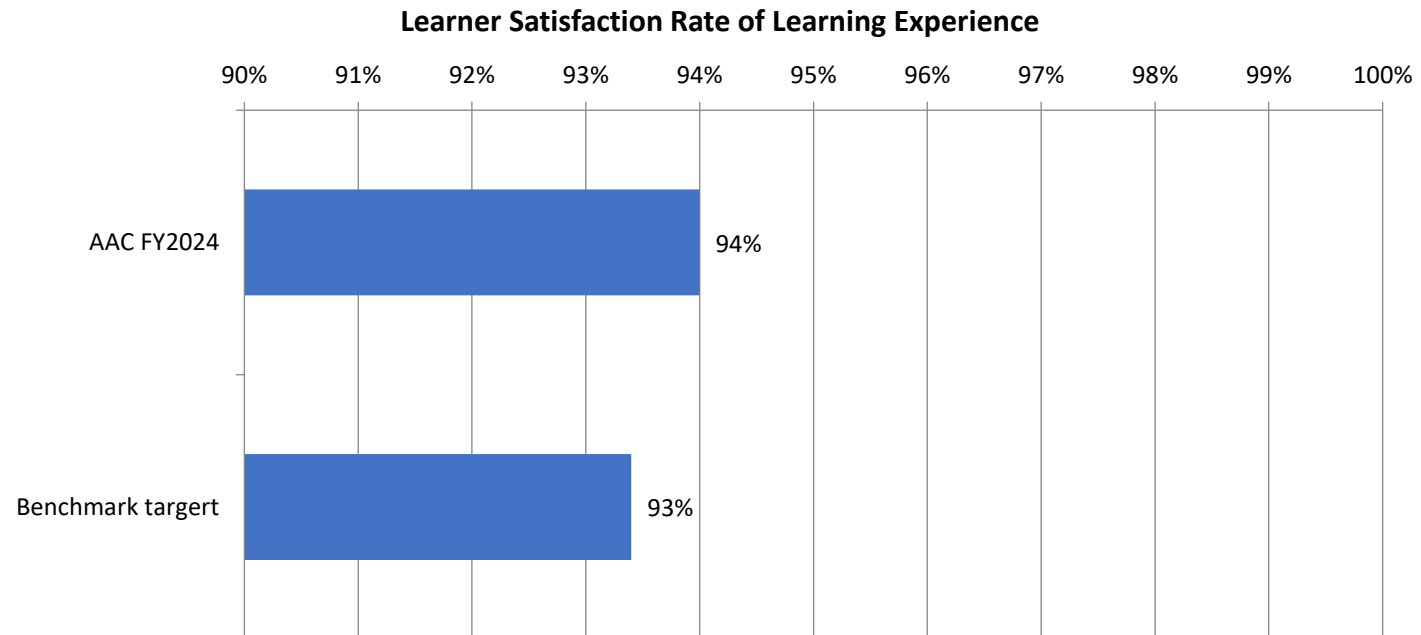
ACADEMIES AUSTRALASIA

COLLEGE

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